

Cuero Regional Hospital [Cuero Health] complies with applicable Federal civil rights laws and does not discriminate on the basis of age, gender, disability, race, color, ancestry, citizenship, religion, pregnancy, sexual orientation, gender identity or expression, national origin, medical condition, marital status, veteran status, payment source or ability, or any other basis prohibited by federal, state, or local law.

Cuero Regional Hospital [Cuero Health]:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; or
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters; or
 - Information written in other languages.

If you need access to services, contact the Equity Compliance Coordinator (ECC) at 361-275-0504.

To report a concern regarding discrimination in access to services, please contact:
2550 N. Esplanade, Cuero, Texas 77954
Phone: 361-275-0504
Fax: 361-275-3999
Email: gregp@cuerohospital.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Equity Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.