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## **Press Release**

# **Cuero Health Announces Discontinuing of Central Scheduling Line**

**Cuero, Texas:** In order to reduce patient confusion and frustration, Cuero Health and all clinics under the Cuero Health umbrella will be removing the Central Scheduling line of 1-833-242-3627. Effective immediately, patients are asked to contact each clinic directly rather than call the Central Scheduling line.

"While the hope that the creation of the Central Scheduling line would streamline our process and increase patient satisfaction when scheduling appointment, the execution was unfortunately flawed and it indeed caused frustration for our patients. After receiving a negative reception, it is important for our patients to know they have a voice and we at Cuero Health listen. That is why we are removing the Central Scheduling line and returning the process of having our patients' contact their clinic directly to make their appointment," said Lynn Falcone, CEO of Cuero Health.

### Below are all clinics under Cuero Health and their direct phone lines:

### **Cuero Regional Hospital**

2550 N. Esplanade Cuero, TX 77954 Phone: 361-275-6191

### **Kenedy Family Practice**

113 W. Main St., Kenedy, TX 78119 Phone: 830-583-0612

# Goliad Family Practice

139 W. Franklin, Goliad, TX 77963

Phone: 361-645-8235

### **Yorktown Medical Clinic**

508 N. Riedel Yorktown, TX 78164 Phone: 361-564-9230

### **Cuero Home Health**

615 N. Esplanade, Cuero, TX 77954

Phone: 361-275-8999 Toll free: 1-800-348-4364

### Cuero Medical Clinic

2500 N. Esplanade, Ste. 102 Cuero, TX 77954

Phone: 361-275-3466

### **Parkside Family Clinic**

1109 E. Broadway, Cuero, TX 77954

Phone: 361-275-2800

Cuero Regional Hospital is located at 2550 N. Esplanade in Cuero, Texas and offers an ED- Level IV Trauma Center, on-staff General Surgeon, and a TeleStroke program. For more information, please visit <a href="https://www.cuerohospital.org">www.cuerohospital.org</a> or call (361) 275-6191.

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